



**Flora Medical Clinic, PLLC**

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**April 24, 2023**

Dear Flora Medical Patient,

It is with great sadness that Flora Medical Clinic (FMC) is writing to inform you that it will no longer be a participating provider with your commercial insurance company as of the dates below. This means that FMC cannot bill your insurance company for medical services after the following dates, depending on your insurance.

<b>Our contract with:</b>	<b>Expires on:</b>
Blue Cross Blue Shield	7/31/2023
Cigna	7/31/2023
Aetna	7/31/2023
Sendero	7/31/2023
All other plans not listed	7/31/2023
Ascension Personalized Care	12/31/2023
Humana	12/31/2023
Oscar	12/31/2023
United Healthcare	8/31/2024

To our Medicare Patients:  
This letter does not apply to you. We will continue to bill Medicare and most Medicare Advantage plans as usual.

To our Patients without Insurance :  
We will not be able to bill per visit after 7/31/2023. We invite you to join our DPC, too.

The good news is that the Flora Medical team can continue to treat you as a patient, but in order to do so, you will be required to join its Direct Primary Care (DPC) Program in which you will pay a monthly fee directly to the practice. A copy of the DPC Agreement is attached.

**If you do not wish to join the DPC Program, Flora Medical Clinic will no longer be able to treat you, and your provider-patient relationship will be terminated effective on the date that our participation with your insurance ends. This letter gives you at least a 90 days notice to find a new provider.**

**Your health requires continuing medical care, and if you do not wish to join our DPC, it is important that you select another provider as soon as possible.**

Contact your health insurance company or the county medical society for the names of other providers. Upon written authorization, a copy of your medical record will be sent to your new provider. An Authorization to Use or Disclose Protected Health Information form is enclosed.

If you have any questions, please do not hesitate to contact us. We have scheduled three information video sessions with Dr. Kolte to explain this decision and our DPC plans on Friday May 12, May 19, and May 26 at 4:00 PM. Please call or message us to sign up if interested.

We thank you for trusting us for your healthcare needs while you've been our patient. We wish you the best of health,

Bharati Kolte, MD, on behalf of Flora Medical Clinic